SRINEETHA RENIGUNTA

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⯍Agile ⯍Scrum ⯍Kanban ⯍JIRA ⯍ Confluence⯍ Rally⯍

PROFILE SUMMARY

* Transformation & IT Operations professional with 12+ years experience with a passion for enabling businesses & teams achieve strategic objectives through effective change management practices
* Adept at initiating & driving complex change initiatives spanning multiple geographies
* Worked with Industry leaders - HSBC, IBM and Tech Mahindra in Financial & Telecom domains
* Driven & compassionate leader with a track record of forming and leading large teams Strong Innovation & Entrepreneur mindset.

SKILLS

* Leading and enabling change, cross-functional & multi-geographic leadership focused on driving positive business outcomes
* Solid experience specifying and delivering high profile, business focused solutions in fast paced environments
* Expert in driving growth, revenues, and operational performance.
* Proactively & effectively managing risks on high to critical-level projects.
* Strong collaborative and partnership skills with senior stakeholders, suppliers, technical and operational teams
* Executive customer management & presence, multi-geographical/multi-cultural exposure
* Involved in Transformation and Transition of 2 new Account along with deployment of new tools.
* Implementing new services and enhancing business performance with strong focus on people, process & technology blended with a metrics driven mindset
* Operational excellence with a focus on continuous process improvement, superior customer & staff experience and risk reduction
* Plum hands-on experience of end-to-end delivery and managing complexity through waterfall and Agile methods
* Each work opportunity presented unique, high-pressure, high-visibility challenges that required creativity, adaptability and flexibility. I possess exceptional communication skills, technical abilities and leadership skills

CAREER PATH:

* Worked as Scrum Master with Dynamico IT Solutions from January, 2023 to December, 2024.
* Worked as Facilitator with Vedika’s Spoken English from October, 2013 to January, 2023.
* Worked as Project Assistant with CCMB from September, 2011 to October, 2013.
* Worked as Process Associate with Genpact from June, 2007 to May, 2011

EXPERIENCE

DYNAMICO IT SOLUTIONS PVT LTD, HYDERABAD 2023-2024

* Having Java as technical base and delivered 15 Sprints successfully supported and executed simultaneous delivery of various healthcare projects.
* Closely collaborated with project members to identify and quickly address problems.
* Communicated project plans and progress to key stakeholders, including project contributors, business, operational and technical resources.
* Planned Agile best practices and encouraged team cohesion, overcoming impediments, and hurdles to productivity.
* Collaborated with product owners, team members, technologists, and other scrum masters to define solutions and drive progress.
* Managed product backlog and supported Scrum framework for sprint releases.
* Facility Sprint reviews and planning meetings to promote full team engagement.
* Applied agile methodology to shorten cycle time and achieve target margins.
* Facilitated Scrum framework – sprint planning, backlog grooming, daily scrums, sprint reviews, and sprint retrospectives.
* Coached teams in Agile practices and provided necessary training to create positive mindset to Agile methodologies.
* Improved team efficiency by implementing Agile and Scrum methodologies for project management.
* Implemented key performance metrics to track team progress and identify areas of improvement consistently throughout projects'' lifecycles.
* Conducted daily stand-up meetings, sprint planning sessions, and sprint reviews, ensuring effective communication among team members. Boosted customer satisfaction scores by providing regular updates on product enhancements resulting from feedback provided during sprint review meetings.
* Collaborated with Product Owners to refine requirements and ensure alignment with business goals.
* Resolved conflicts and facilitated open communication among team members, promoting a healthy work environment.
* Mentored junior team members on Scrum best practices, fostering their professional growth within the organization.

VEDIKA’S SPOKEN ENGLISH, HYDERABAD 2013-2023

* Teaching students at various Levels.
* Basic Grammar.
* Group Discussion.
* Public Speaking.
* Telephone and Interview skill.
* Interaction.
* Personality development.

CCMB, Hyderabad 2011-2013

* Updation of Wildlife Forensic Correspondence.
* Preparing Reminder for cases which are due for Money.
* Helping in preparing Reports.
* Maintenance and Updation of Wildlife Forensic database.
* Providing Secretarial support to Sr. Scientist.
* Updation and Maintenance of database.

GENPACT, HYDERABAD 2007-2011

* Quality checks of the invoices processed by the processors and send them a Daily Report with errors.
* Prepare a SLA report on monthly basis for critical and Non Critical.
* Run the duplicate audit report & audit the files.
* Allocation of ReadSoft and ensuring that they are cleared on a timely manner.
* Preparation of Call Data for Ware and Barnard Castle Sites and also taking calls with the site
* Effective handling the (SAP) MERPS 4.6 & 4.7 ,Sites. Team to ensure the queries are in control doesn’t the TAT ( turn around time)
* Getting the invoices processed by the team in a timely manner and see that the paid on time is not impacted.
* Preparation of Daily Reports like Input CSV, Productivity and Accuracy
* Mentoring the New Joinees and helping them to Learning and Handle Individually resolving the issues.
* Resolving the pending issues by Contacting Suppliers.
* Raising the tickets to the Master Files for Updation Bank Details and Fax No.
* Raising the Ticket to the EAS to resolve the technical issues while Processing.